

File in Docket No.
W-03512A-03-0279 ORIGINAL



0000017614

ARIZONA CORPORATION COMMISS.
UTILITY COMPLAINT FORM

4700

Investigator: Carmen Madrid

Phone: (602) 542-0848

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Priority: Respond Within Five Days

Opinion No. 2005 - 42286

Arizona Corporation Commission
Date: 2/18/2005 **DOCKETED**

Complaint Description: 04C Service - Restrictions of

FEB 18 2005

First:

Last:

Complaint By: **Forrest D.**

McCoy

DOCKETED BY

KS

Account Name: Forrest D. McCoy

Home: (928) 476-4901

Street: P. O. Box 23126

Work: (000) 000-0000

City: Pine

CBR:

State: AZ Zip: 85544

is:

Utility Company. **Pine Water Co., Inc.**

Division: Cool Pines

Contact Name: n/a

Contact Phone:

Nature of Complaint:

Per correspondence received states the following:

Dear Commissioners:

I read with great interest that during your Phoenix open meeting held on December 2, 2002, you "caved-in" again to the land developer and real estate lobby. As a ten-year resident of Pine, I feel that the Commission should approach this problem via a "long-term" / "short-term" approach.

Short-term: a) Ensure that Brooke Utilities provides water to all existing meters in the Pine/Strawberry area, utilizing the Strawberry to Pine pipeline, trucking water regularly and by limiting new hook-ups to five per month, and where construction has actually begun. Who controls this meter issuance is also very important, because the water company wants the monthly minimum fee, the county offices want the additional tax base and your office seems to want to divorce itself from the problem.

B) I feel that the Commission members are missing one very important point. You need to examine what water supply (total gallons) is available from the Pine Water Co., and then compare that with where those gallons go each month. Back in July 2002, when we were on Stage V, Brooke Utilities posted in our local Post Office a list of the top fifty users (in gallons) during June, 2002. The top three users 140,730 gallons, 86,930 gallons and 58,180 gallons. The 50th user on the list has consumed 15,240 gallons. All fifty users had consumed 1,401,074 gallons. What the list failed to provide the reader was the person or company associated with each of these fifty meters. I am sure that your commission could obtain this detail from Brooke Utilities, and if you need help in analyzing the details, I am available. How can any one meter in Pine use 58,180 gallons per month, much less 140,730 gallons?

With any attempt to conserve water, I cannot visualize any business or homeowner in Pine which needs to use more than 15,000 gallons of water per month to meet their household/business water needs. In our home, our usage ranges from 2,500 gallons in the winter, to 4,500 gallons per month in the summer. There are only two of us in the home and we don't deprive ourselves of water, but we do "cautiously conserve."

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I suggest that if people want to "waste water" in any part of drought stricken Arizona, but more specifically in the Pine Water Co. area, the water company be allowed to charge an elevated rate per gallon, for every gallon over 5,000 per resident/ 10,000 per restaurant, and this approach will quickly tighten the noose on the usage of water. To implement this policy, the water meters will need to be read every month, not estimated and read only when convenience to the water company.

Long-term: a) Without question, this overcharge for excessive usage should not go into Brooke Utilities pocket, but into a fund used only to find necessary new water sources.

B) There should be an examination of "ALL" possible water sources for the Rim Country, including the water source which is now being diverted to the Fossil Creek power plant of APS. Power can be produced with coal or natural gas (both of which we have in abundant supply), but I have not heard of any way to produce water by conversion of natural resources.

Please don't forget the pleas of the Pine/Strawberry residents you heard during your last meeting in the Pine school gym and please don't give in so easily to the political forces which want to further their political careers and fill the pockets of the real estate developers, without any concern for the water resources needed to support such urban sprawl.

Sincerely yours
Forrest D. McCoy
P. O. Box 23126
Pine, AZ 85544-2316
(928) 476-4901
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted and filed in Docket W-03512A-03-0279. closed
End of Comments

Date Completed: 2/18/2005

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